SCOPE OF THE GREEK OMBUDSMAN AS THE EMIDIPA

To establish the principle of legality and the principles of sound administration and protection of human rights by law enforcement bodies in the discharge of their duties.

To remove any suspicion concerning the ineffective investigation of incidents of arbitrary conduct.

To protect the rights of citizens from the arbitrary and unlawful use of the power assigned to state bodies for the discharge of their duties.

HOW TO LODGE A COMPLAINT OF ARBITRARY CONDUCT

Complaints must be lodged in writing. If the complainant does not speak the Greek language, they may request the assistance of an interpreter.

If the complainants are unable to write, they may be assisted by the personnel of the Greek Ombudsman.

Anonymous complaints are archived, but may be taken into consideration at the discretion of the Greek Ombudsman in the context of its ex officio interventions.

In person or via a proxy at the offices of the Greek Ombudsman at 17, Chalkokondyli Street, GR-10432, Athens

Monday to Friday from 8:30 to 14:00 and Wednesday from 8:30 to 16:30

By post at the foregoing address.

By fax sent to 213 130 68 00

Online at www.synigoros.gr/e-anafora

YOU CAN CONTACT THE GREEK OMBUDSMAN

By telephone 213 130 66 00

Monday to Friday 8:30-14:00

Wednesday 8:30-16:30

Online www.synigoros.gr
The GREEK OMBUDSMAN, as the NATIONAL MECHANISM FOR THE INVESTIGATION OF ARBITRARY INCIDENTS (EMIDIPA), investigates incidents of arbitrary conduct in the discharge of duties or misuse of power of law enforcement bodies.

SUBJECTS OF CONTROL
The uniformed personnel of:
• the Hellenic Police
• the Hellenic Coast Guard
• the Hellenic Fire Service
As well as employees of:
• Penitentiary Facilities

ARBITRARY INCIDENTS
• Actions that constitute torture and other violations of human dignity, within the meaning of Article 137a of the Penal Code
• Intentional and unlawful violations against life or physical integrity or health or personal or sexual freedom
• Unlawful use of a firearm
• Unlawful conduct for which there are indications of racial motivation or other discrimination due to characteristics of race, colour, national or ethnic origin, descent, religion, disability, sexual orientation, identity or gender

THE GREEK OMBUDSMAN AS THE EMIDIPA
• Supervises the effective and comprehensive investigation of every incident of arbitrary conduct
• Operates independently from the competent disciplinary bodies
• Monitors the progress of the disciplinary proceedings
• If it finds that a disciplinary case was not examined comprehensively or that procedural errors and/or omissions occurred during its examination, it may request that the relevant findings report be supplemented
• It may investigate incidents of arbitrary conduct itself
• The competent disciplinary bodies shall suspend the issuance of a judgment or decision until the publication of a findings report by the Greek Ombudsman

WAY OF ACTION
• Following individual complaints
• Ex officio following an anonymous complaint, publication or referral of a case by the Minister or Secretary-General with competence in the field

EMIDIPA is a special competency of the Greek Ombudsman and is functionally and organisationally included in its structure. The exercise of this mandate is regulated by the provisions of Article 56 of Law 4443/2016 and the Rules of Operation prepared by virtue of a decision of the Greek Ombudsman (Φ10/24727/2017, Gov. Gazette, Series II, 2065).