

## SCOPE OF THE GREEK OMBUDSMAN AS THE EMIDIPA

To establish the principle of legality and the principles of sound administration and protection of human rights by law enforcement bodies in the discharge of their duties.

To remove any suspicion concerning the ineffective investigation of incidents of arbitrary conduct.

To protect the rights of citizens from the arbitrary and unlawful use of the power assigned to state bodies for the discharge of their duties.

## HOW TO LODGE A COMPLAINT OF ARBITRARY CONDUCT

Complaints must be lodged in writing. If the complainant does not speak the Greek language, they may request the assistance of an interpreter.

If the complainants are unable to write, they may be assisted by the personnel the Greek Ombudsman.

Anonymous complaints are archived, but may be taken into consideration at the discretion of the Greek Ombudsman in the context of its ex officio interventions.

■ **In person or via a proxy at the offices** of the Greek Ombudsman at 17, Chalkokondyli Street, GR-10432, Athens

Monday to Friday from 8:30 to 14:00 and Wednesday from 8:30 to 16:30

■ **By post** at the foregoing address.

■ **By fax** sent to 213 130 68 00

■ **Online** at [www.synigoros.gr/e-anafora](http://www.synigoros.gr/e-anafora)

## YOU CAN CONTACT THE GREEK OMBUDSMAN

### By telephone

213 130 66 00  
Monday to Friday  
8:30-14:00

Wednesday  
8:30-16:30

### By fax

213 130 68 00

### By post

17, Chalkokondyli Str.,  
GR-10432, Athens

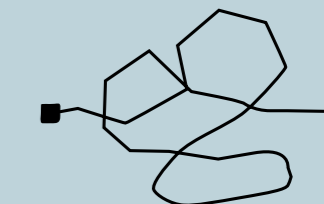
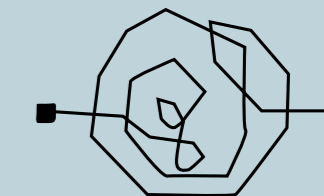
### Online

[www.synigoros.gr](http://www.synigoros.gr)

 The Ombudsman / The Greek Ombudsman

 @Synigoros

# NATIONAL MECHANISM FOR THE INVESTIGATION OF ARBITRARY INCIDENTS



The GREEK OMBUDSMAN, as the NATIONAL MECHANISM FOR THE INVESTIGATION OF ARBITRARY INCIDENTS (EMIDIPA), investigates incidents of arbitrary conduct in the discharge of duties or misuse of power of law enforcement bodies.

## SUBJECTS OF CONTROL

The uniformed personnel of:

- the Hellenic Police
- the Hellenic Coast Guard
- the Hellenic Fire Service

As well as employees of:

- Penitentiary Facilities

## ARBITRARY INCIDENTS

- Actions that constitute torture and other violations of human dignity, within the meaning of Article 137A of the Penal Code
- Intentional and unlawful violations against life or physical integrity or health or personal or sexual freedom
- Unlawful use of a firearm
- Unlawful conduct for which there are indications of racial motivation or other discrimination due to characteristics of race, colour, national or ethnic origin, descent, religion, disability, sexual orientation, identity or gender

## WAY OF ACTION

- Following individual complaints
- Ex officio following an anonymous complaint, publication or referral of a case by the Minister or Secretary-General with competence in the field

## THE GREEK OMBUDSMAN AS THE EMIDIPA

- **Supervises** the effective and comprehensive investigation of every incident of arbitrary conduct
- **Operates independently** from the competent disciplinary bodies
- **Monitors** the progress of the disciplinary proceedings
- If it finds that a disciplinary case was not examined comprehensively or that procedural errors and/or omissions occurred during its examination, it may **request** that the relevant findings report be supplemented
- It may **investigate** incidents of arbitrary conduct itself
- The competent disciplinary bodies shall **suspend** the issuance of a judgment or decision until the publication of a findings report by the Greek Ombudsman

- It **notifies** the competent judicial authorities when criminal offences have been committed
- **Undertakes cases** for which a decision of the European Court of Human Rights has been issued against the State and may order the administrative - disciplinary re-opening of the case
- It does **not substitute** the judicial and disciplinary control of incidents of arbitrary conduct
- It does **not represent** victims before the Courts and does not provide compensation

EMIDIPA is a special competency of the Greek Ombudsman and is functionally and organisationally included in its structure. The exercise of this mandate is regulated by the provisions of Article 56 of Law 4443/2016 and the Rules of Operation prepared by virtue of a decision of the Greek Ombudsman (Φ10/24727/2017, Gov. Gazette, Series II, 2065).